

E-GOVERNANCE TO DIGITAL INDIA: REFORMS IN GOVERNANCE THROUGH IT AND ITES

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Abstract

Information technology and governance has become complementary to each other. IT and ITes (Information technology enabled services) which includes citizen services, government portal online booking payment of utility services, online shopping, and local employment exchange are changing the pre established nature of governance. The journey which was started in 2006 has taken a shape now. Digital India initiative is carrying out the E-governance model at a different juncture where citizen will also be the part of governance.

This article will brought us the evolution of E-governance in India and will highlight the important aspects of E-governance to make the governance more transparent, efficient and faster. At last the article will conclude how the journey of E-governance reached at Digital India and how it is going to be benefitted to the nation.

Evolution of E-Governance in India

In the past few decades a large number of public services are being delivered through IT. Government either Central or State have taken various initiatives to implement IT and ITes in its governance. The objective to use IT and ITes is to simplify the process of accessing government services and also to make the working transparent.

The evolution of E-governance in India started with the computerization of government departments. This has encapsulate the finer points of Governance, such as it has made governance citizen centric, service oriented and transparent. The benefits and outcome of e-governance was so impressive that the government has decided to speed up e-Governance implementation across the various arms of Government at National, State, and Local levels, a programme approach needs to be adopted, guided by common vision and strategy. E-governance has potential of enabling huge savings in costs through sharing of core and support infrastructure, enabling interoperability through standards, and of presenting a seamless view of Government to citizens.

In mid 90's the journey of e-Governance initiatives in India took a broader dimension for wider sectoral applications with emphasis on citizen-centric services. Later on, many States/UTs started various e-Governance projects. Though these e-Governance projects were citizen-centric, they could make lesser than the desired impact. Government of India launched National e-Governance Plan (NeGP) in 2006. 31 Mission Mode Projects covering various domains were initiated. Despite the successful implementation of many e-Governance projects across the country, e-Governance as a whole has not been able to make the desired impact and fulfil all its objectives.

It has been felt that a lot more thrust is required to ensure e-Governance in the country promote inclusive growth that covers electronic services, products, devices and job opportunities. Moreover, electronic manufacturing in the country needs to be strengthened.

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